



SERVICE PHILOSOPHY

Simply outstanding – outstandingly simple

LIVECAST offers the very highest production quality and service excellence and is a highly dependable production partner that can help you to meet a wide variety of broadcasting requirements.

We understand and embody our role as a service provider.

“We are easy to reach”: Our customers can contact us via a range of high-speed communication channels and will receive a prompt and professional response to any enquiry.

“We listen”: We document and enquire about the needs of our customers so that we can develop personalised solutions. Our team stays in constant contact with the customer during the realisation phase of a production and, if the customer requests changes, will adjust the requirements accordingly.

“We keep it simple”: We approach complex tasks by breaking them down into small, simple, easy-to-understand steps and processes, which also makes them transparent and controllable for our customers.

“We think innovatively”: When putting our production projects into practice, we always use state-of-the-art technology and approaches. The viability of a project is assessed and tested beforehand, and the members of our team are briefed and trained in the use of new technology.

“We are reliable”: The equipment we use is subject to regular servicing and testing. Personalised training helps our team to keep honing their skills.